

## APPENDIX E: COST MODEL

### 1.0 COST MODEL

Vendor will complete the following Cost Model form per Section 8, Financial Quote.

<b>ENTERPRISE SUPPORT (UNLIMITED INCIDENTS)</b>	
Reactive Support / Problem Resolution, including Incidents Unlimited Incidents per year 24x7 phone/web support  Proactive Support included. Examples: Consulting / Advisory Hours Limited ongoing, operational tasks (for example, patching Drupal Core / Modules)	\$ _____   _____ Hours included in contract
<b>TRAINING</b>	
Training, including all related costs Based on five (5) Drupal administrators / Designers / Content Managers	\$ _____ And _____ Hours included in contract
<b>HOSTING</b>	
(Use the definitions and sizing information in Section I. List annual price.)	
Managed / Enterprise Hosting	\$ _____
<b>GRAND TOTAL</b>	<b>\$ _____</b>

### ADDITIONAL / OPTIONAL SERVICES (D)

<b>ENTERPRISE SUPPORT (LIMITED INCIDENTS)</b>	
Reactive Support / Problem Resolution, including Incidents Limited Incidents (minimum 12 per year) 24x7 phone/web support  Proactive Support included. Examples: Consulting / Advisory Hours Limited ongoing, operational tasks (for example, patching Drupal Core / Modules)	\$ _____   _____ Hours included in contract
<b>HOSTING</b>	
(Respond to any/all that apply, using the definitions and sizing information in Section I. List annual price.)	
Dedicated Hosting	\$ _____

VPS Hosting	\$ _____
Cloud Hosting	\$ _____
<b>CONTENT MIGRATION SERVICES</b>	
Consulting / Knowledge Transfer (See Technical Requirements Section 6.6), including: Drupal Architecture Branding Templates & Layouts Creating publishing workflows Example of how to migrate content Any other steps to ensure a successful migration	\$ _____ And _____ Hours
Content Migration (performed by vendor) All of the above in the previous "Consulting / Knowledge Transfer" section, and also including that the Vendor perform the complete migration of the content from the current Microsoft CMS solution (as described in Section 1) into Drupal	\$ _____ And _____ Hours

\_\_\_\_\_  
Vendor Signature

\_\_\_\_\_  
Vendor Company Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date